



XpertAgents for MS Copilot

xpertrule.com

AI agents are unsafe for decisions that matter

MS CoPilots excel at:

- Drafting content
- Answering questions
- Assisting knowledge workers
- Automating simple, low-risk tasks

MS Copilots are **NOT** suitable for:

- Regulated decisions
- Mission-critical processes
- High financial or legal risk scenarios

Why:

- Hallucination - confidently giving wrong answers
- Non-deterministic - ask the same question & get a different answer
- Not explainable or auditable
- Regulators and risk teams can not trust or approve them

MS Copilot

- Non-deterministic
- Not explainable
- Not auditable
- Not trustworthy
- Can hallucinate

XpertAgents for MS Copilot

XpertAgent Studio is a platform for building enterprise-grade decision agents – XpertAgents.

- Deterministic, auditable AI decision agents
- Built from rules, SOPs, regulations & expert knowledge
- Can be deployed inside Microsoft Copilot

Microsoft Copilot remains the interface for employees and customers, with XpertAgents acting as the brain that does the actual decision-making and reasoning behind the scenes.

XpertAgents outcomes are:

- Correct
- Repeatable
- Explainable
- Auditable

XpertAgents for MS Copilot in practise

1

Large documents including policies, regulations, SOPs and manuals are uploaded. XpertAgent Studio reads and converts them into structured decision models. These models are visual and require no coding to build.

2

Subject matter experts review the logic, test scenarios and approve outcomes. This creates governed AI suitable for audits and regulators.

3

Employees, partners and/or customers interact naturally through Copilot asking questions, submitting cases and uploading documents. XpertAgents interprets the inputs, applies approved rules, asks further questions & produces consistent decisions.

4

When regulations or policies changes new documents can be uploaded, changes are highlighted to subject matter experts for approval.

1

Auto-generate XpertAgent

2

Validate & approve

3

Deploy agents to Copilot

4

Adapt rapidly

Problems at the sensor application site.

Collapse All

The Sensor is not sticking to your skin.

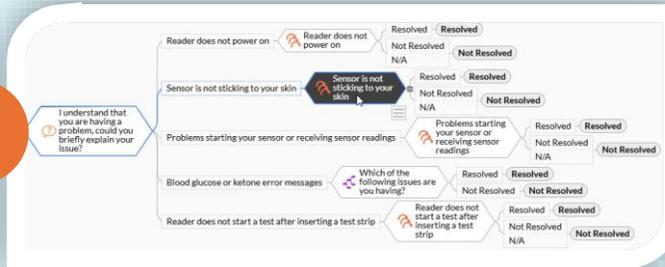
This may mean that the site is not free of dirt, oil, hair or sweat. Following the below steps may help:

1. Remove the Sensor.
2. Consider shaving and/or cleaning the site with soap and water.
3. Follow the instructions in Applying and Starting Your Sensor sections

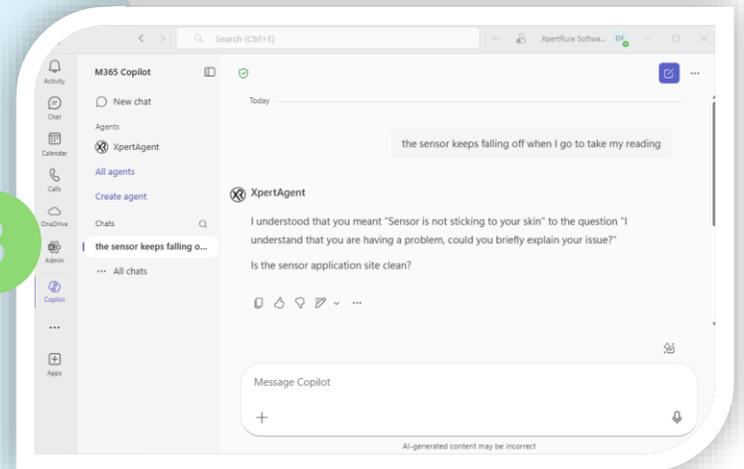
Skin irritation at the Sensor application site

This may be caused by seams or other constrictive clothing or accessories causing friction at the site. Ensuring that nothing rubs on the site will help.

2



3



4

Who is benefiting from XpertAgents?

Primarily enterprises in high-risk or regulated industries:

- Financial services
- Healthcare
- Legal services
- Government & public sector
- Manufacturing & supply chain
- Energy

With huge benefits being realised in roles and teams, such as:

- Compliance & risk teams
- Operations teams
- Legal & regulatory teams
- Customer support teams
- IT & digital transformation teams

Any industry where:

- Decisions must be consistent
- Outcomes must be reliable
- Errors carry real risk
- Knowledge lives in documents and experts

What business value XpertAgents bring?

Trustworthy AI for high-stakes work

- Decisions are consistent, defensible and auditable
- Suitable for regulators, auditors and courts

Faster, safer automation

- Complex decisions that took hours or days can be done in minutes without increasing risk

Reduced burden of decision validation by scarce subject matter experts

- Institutional knowledge is captured once and applied consistently across the organisation

Lower operational risk

- Eliminates “AI guessing”
- Prevents costly errors and compliance breaches

Faster time to value

- Pre-built industry blueprints
- Development time significantly reduced

“Gen AI or LLMs alone cannot deliver Responsible Agentic AI. It needs to be combined with other composite AI technologies to deliver accuracy, reliability, transparency and autonomous orchestration.”

Akeel Attar, XpertRule Chairman



**This is the difference between AI
guessing & AI you can trust**

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